

Our Ref:BM246YT

23 June 2020

Dear Customer

Ref: Water supply improvement work from Yatton Keynell to Kingston St Michael

We are planning to replace ageing water mains running from Yatton Keynell to just west of Kingston St Michael, ensuring you have improved water quality and a more reliable source for years to come. The work will involve replacing the existing water main from Yatton Keynell water tower to just east of 1 Easton Piercy, approximately 900m from Kingston St Michael.

How will the work affect you?

Work will start on **Monday 6 July** for a duration of approximately **34 weeks**. A road closure on The Street, Yatton Keynell will be in place for a short duration, and we will then be working in agricultural land from the tower to Broomfield farm. We will then be closing Cromhall Lane for 19 weeks and finally returning to agricultural land for the end of the works.

Access to all properties, emergency vehicles and refuse collection will be maintained but you may need to change the direction of reaching your property during the road closure. There may be some noise disruption while we carry out the work, with every effort made to keep this to a minimum.

What should you do?

You do not need to do anything. You can continue to use your water supply as normal unless we tell you otherwise.

Due to the Covid-19 pandemic, we have taken certain measures to protect our staff and members of the public during essential works. Our team will be wearing gloves and necessary protective equipment to protect them and prevent the transfer of the virus.

Please stay indoors while our staff are working within the area of your home. If you do need to go outside, please maintain a safe distance from our staff and avoid touching anything that has been handled by the work team until it has been sanitised on completion of our works.

Anything else you need to know?

If you have any questions, please call our customer services team on 0345 600 4 600 quoting the above reference (Monday to Friday, 8am to 6pm, emergencies at other times). Alternatively, there's plenty of advice online including frequently asked questions and help from our web chat team. Visit wessexwater.co.uk

If you are a **business or other non-household property**, you will need to contact your water retailer with any enquiries. You can find their contact details on your most recent water bill.

We apologise for any inconvenience caused by our work.

Yours faithfully

David Tennant
Wessex Water